Fiscal Conference Call April 3, 2014

Child Support Services

OCSE Data Reliability Review

- It's official, Child Support met the federal requirements for the Data Reliability Review.
- Some discrepancies, but none affecting performance outcomes.
- County offices will receive a larger incentive settlement, quarter to be determined.
- Incentives processed March 31, 2014
- Modification underway to de-link collections and incentive processing.

EFT Changing to Bank of America

- DHHS changed banks for selected EFT accounts.
- SMI successfully implemented March 11, 2014.
- ACTS will implement April 2, 2014 first disbursements to clients.

ERIESA

- National Eastern Regional Interstate Child
 Support Association Conference in Greensboro,
 NC May 18-21, 2014
- See <u>www.ericsa.org</u> for more information
- Victory Junction is the selected NC charity



www.victoryjunction.org

Questions



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